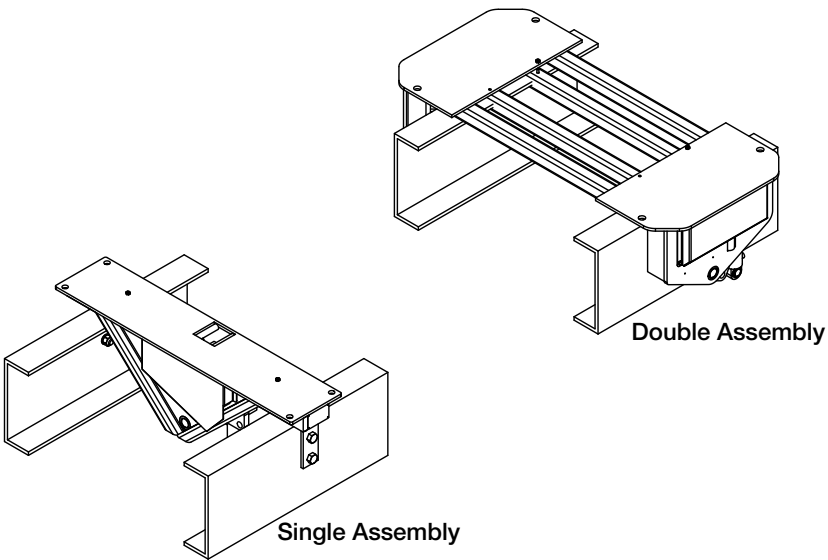


# Operator's Manual





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Technical training seminars are available through Rice Lake Weighing Systems.  
Course descriptions and dates can be viewed at [www.ricelake.com/training](http://www.ricelake.com/training)  
or obtained by calling 715-234-9171 and asking for the training department.



*Rice Lake continually offers web-based video training on a growing selection of product-related topics at no cost. Visit [www.ricelake.com/webinars](http://www.ricelake.com/webinars).*

# 1.0 Introduction

---

Congratulations on your purchase of the On-Board Weighing System. This system is manufactured with top quality components and is engineered using the latest technology to provide operating features and reliability unmatched for years to come.

Please take the time to read this manual completely through before attempting to use the system. Although the On-Board system has been designed for easy set up and use, a thorough understanding of this manual will ensure that you receive the maximum benefit from the system.

The On-Board Weighing System can be used to turn almost any truck or trailer into a weighing unit. This manual deals specifically with the operation of the On-Board Low Profile Weighing System. However, the installation and operation of the On-Board for other applications is very similar.

If you have any questions or comments please contact

**Rice Lake Weighing Systems:**  
**Phone (toll free): 1-800-472-6703**



Authorized distributors and their employees can view or download this manual from the Rice Lake Weighing Systems distributor site at:  
**[www.ricelake.com](http://www.ricelake.com)**.

## Notes:

Size / Model # \_\_\_\_\_

Serial # \_\_\_\_\_

Date Purchased \_\_\_\_\_

Unit ID # \_\_\_\_\_

## 1.1 Safety Section

### Safety Symbol Definitions:



*Indicates an imminently hazardous situation that, if not avoided, will result in death or serious injury.*



*Indicates a potentially hazardous situation that, if not avoided could result in death or serious injury, and includes hazards that are exposed when guards are removed.*



*Indicates a potentially hazardous situation that, if not avoided may result in minor or moderate injury.*



**Important**

*Indicates information about procedures that, if not observed, could result in damage to equipment or corruption to and loss of data.*

### General Safety



*Do not operate or work on this equipment unless you have read and understand the instructions and warnings in the Installation, Operation and Maintenance Manual. Failure to follow the instructions or heed the warnings could result in injury or death. Contact any Rice Lake Weighing System dealer for replacement manuals. Proper care is your responsibility.*



*Failure to heed may result in serious injury of death.*

**DO NOT** allow minors (children) or inexperienced persons to operate this unit.

**DO NOT** operate without all shields and guards in place.

**DO NOT** jump up and down on the scale.

**DO NOT** use for purposes other than weight taking.

**DO NOT** place fingers into slots or possible pinch points.

**DO NOT** place hands or any body part underneath the scale at any time. the scale could be lowered at any time, crushing body parts.

**DO NOT** use any load bearing component that is worn beyond 5% of the original dimension.

**DO NOT** use this product if any of the components are cracked.

**DO NOT** exceed the rated load limit of the unit.

**DO NOT** make alterations or modifications to the unit.

**DO NOT** remove or obscure warning labels.

*Before opening the unit, ensure the power cord is disconnected from the outlet.*

*Keep hands, feet and loose clothing away from moving parts.*

Some procedures described in this manual require work inside the indicator enclosure. These procedures are to be performed by qualified service personnel only.

*Always obey the standards and regulations placed on the transportation and handling of the product you are delivering for your jurisdiction.*

# 1.2 Overview



**Important**

DO NOT place any tools under the scale, when lowered the scale could be damaged.

*DO NOT overload the scale system this can cause damage to the scale and the vehicle. Always obey the weight restrictions placed on the vehicle and roads.*

## 1.2.1 Control Box

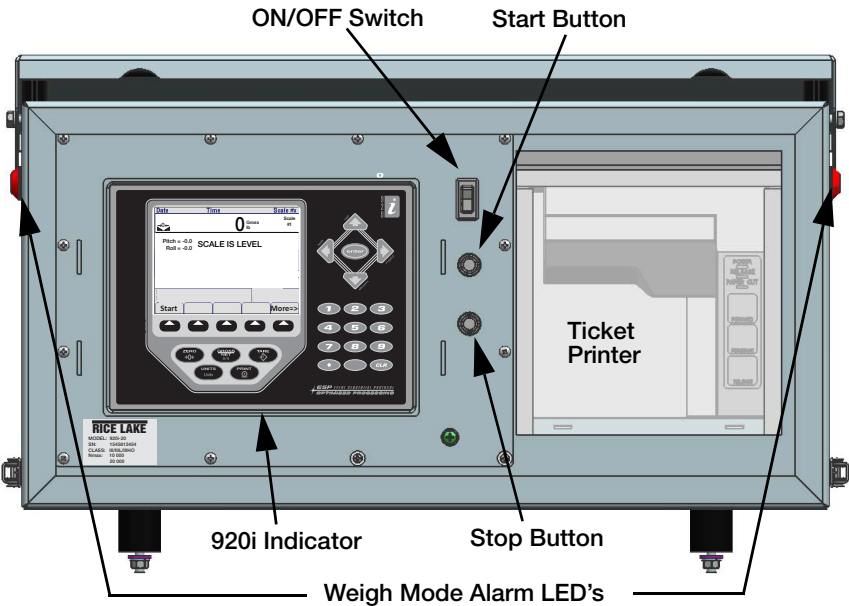


Figure 1-1 Control Box

The Control Box houses the 920i indicator and ticket printer. Figure 1-1 shows the layout of the control box. Figure 1-2 shows a close up of the 920i indicator.

The LED's on the outside of the control box flash when unit is in weigh mode.

To transport ensure the LED's are NOT flashing.

Throughout this section, you will be asked to press the start or stop buttons, enter key-strokes into the indicator, or read the display.

A description of the important keys and buttons are shown on the following pages.

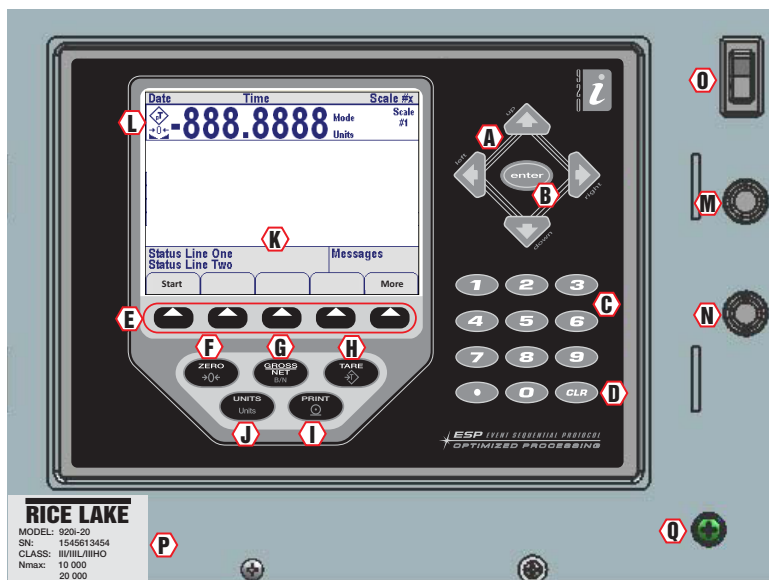


Figure 1-2 920i Indicator

| Item | Key/Display        | Description                                                                                                 |
|------|--------------------|-------------------------------------------------------------------------------------------------------------|
| A    | Directional Arrows | Move cursor to needed area and update values.                                                               |
| B    | Enter              | Enters data put in from keypad.                                                                             |
| C    | Keypad             | Allows input of numbers and text.                                                                           |
| D    | Clear Key          | Clears last entry from keypad.                                                                              |
| E    | Softkeys           | See Section 2.2.                                                                                            |
| F    | Zero Key           | Zero the scale                                                                                              |
| G    | Gross/Net Key      | Toggle between Gross and Net when tare is present                                                           |
| H    | Tare Key           | Non-Functional                                                                                              |
| I    | Print Key          | Print summary report, if reports are enabled, non functional.                                               |
| J    | Units              | Non functional.                                                                                             |
| K    | Display Area       | Data input field and messages.                                                                              |
| L    |                    | Preset Tare indication.                                                                                     |
|      |                    | Center of zero Indication.                                                                                  |
|      |                    | Standstill indication, no motion.                                                                           |
| M    | Start Button       | Begins weighing transaction, prints ticket header                                                           |
| N    | End Button         | Ends weighing transaction, prints ticket details                                                            |
| O    | Power Switch       | Turns weigh center on or off                                                                                |
| P    | SN Label           | Contains serial number and other important information about scale,                                         |
| Q    | Setup Switch       | Remove screw to access the configuration switch for calibration and seal for weights and measures approval. |

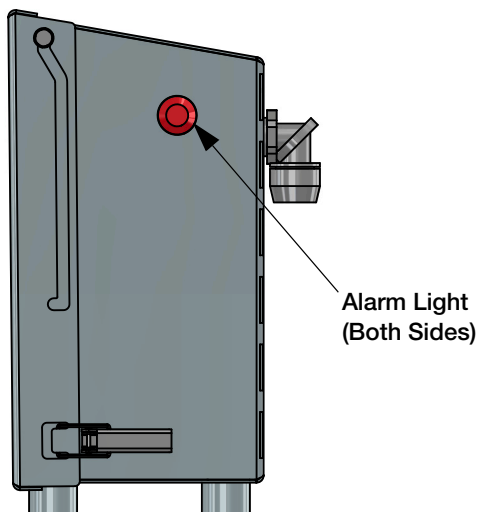


## 1.2.2 Weigh Mode Alarms

Your Onboard Weighing System is equipped with both a hardware and software alarm to alert the operator when the scale is in the weigh position. When the 920i is ON the system automatically monitors the weight on the scale. When the scale is up the system software will automatically flash the alarm light located in the cab of the truck, on truck mounted models. The alarm light is located on the side of the control box on trailer mounted units. When the scale is lowered into the transport position the software automatically turns the alarm lamp off.

As a backup to the software alarm, the Rice Lake system also uses a hardware alarm that will function even when the power switch is in the OFF position. When the 920i is off the system can no longer monitor the weight on the scale. Instead a hardware alarm monitors the position of the scale. If you cut the power to the system with the scale in the weigh position, the alarm light will turn on solid. The alarm light will remain on until the scale is lowered into the transport position.

An optional in-cab alarm LED with 35 foot cable that can be mounted in the cab is available from Rice Lake, part number 131811.



*Figure 1-3 Alarm Light Locations on Weigh Center*

# 2.0 Control Box Setup



Figure 2-1 Control Box



**Note** The control box should be given at least 15 minutes to warm up in cold weather before using.

## 2.1 Menu Layouts

### 2.1.1 Start Menu



Figure 2-2. Softkey - Start Menu

| Softkey | Options    | Description                                     |
|---------|------------|-------------------------------------------------|
| Start   |            | Press to begin weighing.                        |
|         | End        | Ends weighing cycle and return to main menu.    |
|         | Abort      | Cancels weighing cycle and return to main menu. |
| More    |            | Forwards to setup menu                          |
|         | Setup Menu | See Setup Menu, Section 2.1.2                   |
|         | Main Menu  | Returns display to main menu                    |



**Note** Start Softkey will not work in Transport Mode.

## 2.1.2 Setup Menu

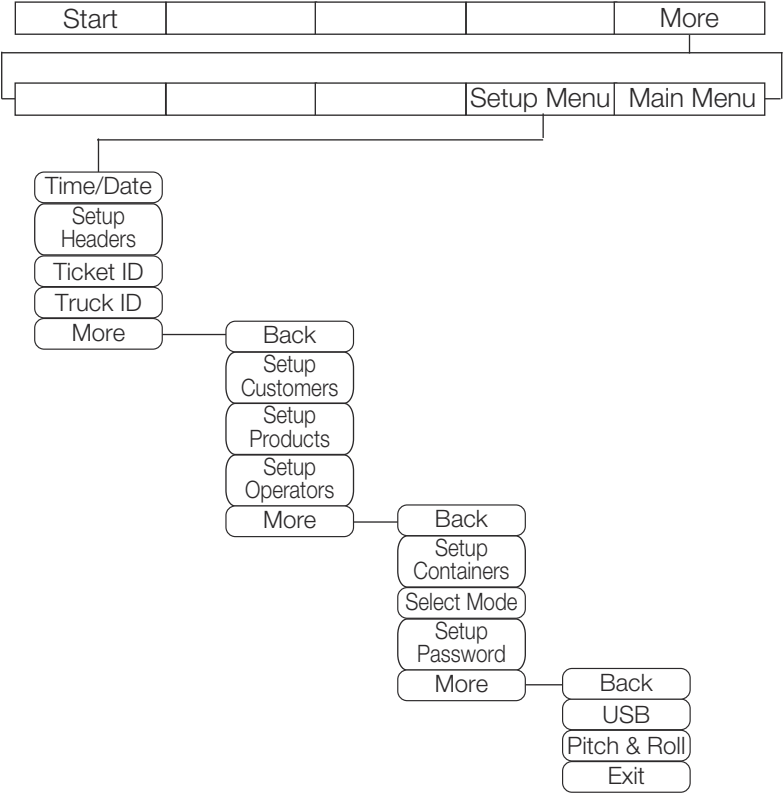


Figure 2-3 Setup Menu Layout

| Softkey                        | Options                  | Description                                                                                     |
|--------------------------------|--------------------------|-------------------------------------------------------------------------------------------------|
| Time and Date<br>Section 2.2.4 | 00:00am/pm<br>00/00/0000 | Setting the system time & date.                                                                 |
|                                | Cancel                   | Returns to setup menu without saving changes                                                    |
| Setup Headers<br>Section 2.2.6 | Header 1-4               | Set up headers that print to ticket                                                             |
|                                | Exit                     | Returns display to previous menu                                                                |
| Ticket ID<br>Section 2.2.7     | ON/OFF                   | Prints “Ticket ID field” when ON.<br>Increments by one number.                                  |
|                                | Current Ticket           | Use keypad to enter a starting ticket number,                                                   |
|                                | Exit                     | Returns display to previous menu.                                                               |
| Truck ID<br>Section 2.2.8      | ON/OFF                   | Prints “Truck ID field” when ON.                                                                |
|                                | Set Current              | Input an ID number for vehicle using keypad to enter current truck number, up to 25 characters. |
|                                | Exit                     | Returns display to previous menu.                                                               |

| Softkey                           | Options                                            | Description                                                               |
|-----------------------------------|----------------------------------------------------|---------------------------------------------------------------------------|
| Setup Customers<br>Section 2.2.9  | ON/OFF                                             | Displays and prints "Customer ID field" when ON.                          |
|                                   | New                                                | Allows the supervisor to add a new customer, up to 25 characters.         |
|                                   | Delete                                             | Data base of saved customer ids will prompt selection of one to delete.   |
|                                   | Exit                                               | Returns display to previous menu.                                         |
| Setup Products<br>Section 2.2.10  | ON/OFF                                             | Displays and prints "Product ID field" when ON.                           |
|                                   | New                                                | Allows the supervisor to add a new product.                               |
|                                   | Delete                                             | Data base of saved product ids will prompt selection of one to delete.    |
|                                   | Exit                                               | Returns display to previous menu.                                         |
| Setup Operators<br>Section 2.2.11 | ON/OFF                                             | Displays and prints "Operator ID field" when ON.                          |
|                                   | New                                                | Allows the supervisor to add a new operator, up to 25 characters.         |
|                                   | Delete                                             | Data base of saved operator ids will prompt selection of one to delete.   |
|                                   | Exit                                               | Returns display to previous menu.                                         |
| Setup Container<br>Section 2.2.12 | ON/OFF                                             | Displays and prints "Container ID field" when ON.                         |
|                                   | New/Edit                                           | Allows the supervisor to add/edit Container and tare weight.              |
|                                   | Delete                                             | Data base of saved operator ids will prompt selection of one to delete.   |
|                                   | Exit                                               | Returns display to previous menu.                                         |
| Select Mode<br>Section 2.2.13     | Program or Weighing Mode that scale will weigh in. |                                                                           |
|                                   | Single                                             | Select when weighing one product at a time                                |
|                                   | Batch                                              | Select when more than one product will be weighed per load.               |
|                                   | Pickup Tare                                        | Allows a tare to be set prior to weighing.                                |
|                                   | Target Option                                      | Used with Single Mode, allow for a target amount to be set when weighing. |
| Setup Password<br>Section 2.2.14  | Select a password for setup menu.                  |                                                                           |
|                                   | Home                                               | Places cursor at the beginning of the line of digits.                     |
|                                   | Cancel                                             | Returns to previous menu without saving changes.                          |
|                                   | End                                                | Places cursor at the end of the line of digits.                           |
| USB                               | Only operates with USB device installed.           |                                                                           |
| Pitch & Roll                      | Not for use during operation.                      |                                                                           |
| Back                              |                                                    | Returns to previous screen                                                |
| More                              |                                                    | Advances to next screen                                                   |
| Exit                              |                                                    | Returns to main menu.                                                     |

### 2.1.3 Printed Tickets

he 920i OnBoard system can be set up to print the information below on each ticket using the TM-U295 printer. Configuration of the ticket is performed in the set up menu.

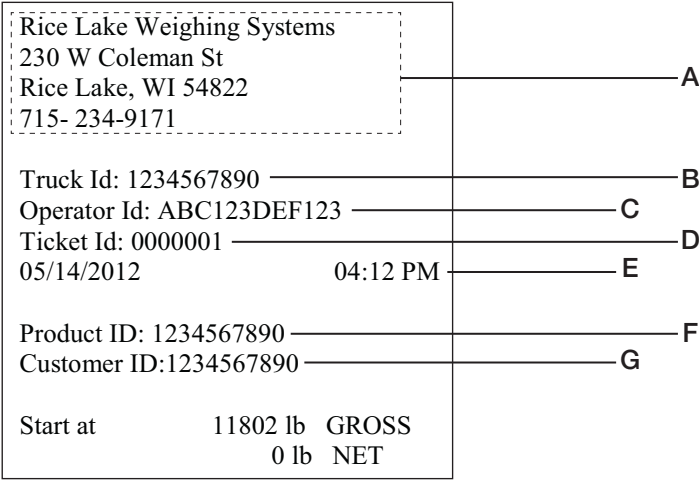


Figure 2-4 Ticket Specifications

- A - If turned on in the set up menu, header 1,2,3 and 4 information.
- B - If turned on in the set up menu, Truck ID.
- C - If turned on in the set up menu, Operator ID.
- D - If turned on in the set up menu, Sequential Ticket Number.
- E - Time and date always print.
- F - If turned on in the set up menu, Product ID.
- G - If turned on in the set up menu, Customer ID.

# 2.2 Setup Menu Options

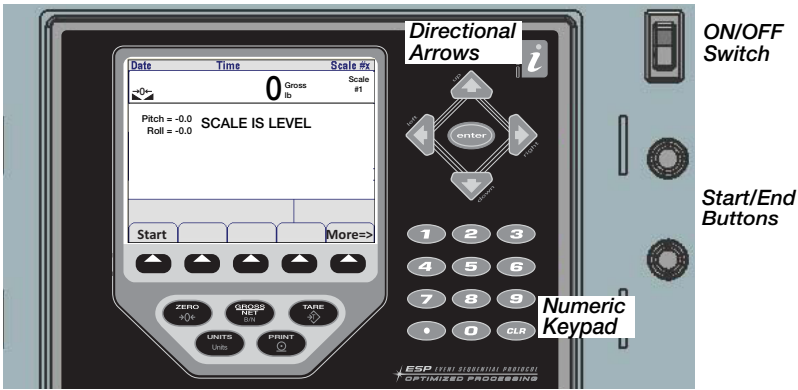
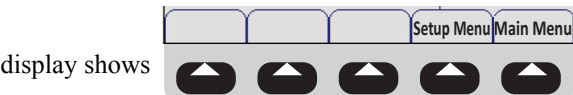


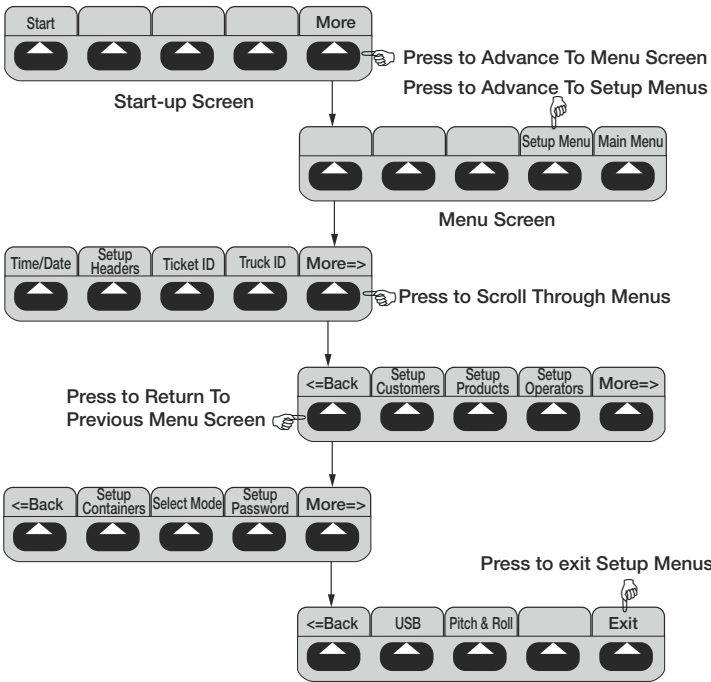
Figure 2-5 Startup Screen

1. Turn Control Box on by pressing power switch up (see Figure 2-5).

2. When home screen appears press



3. Press , a list of options will be available.



## 2.2.4 Date and Time

The 920i has a built in time and date clock that automatically adjusts for leap years. The real time clock will run even if power is removed from the indicator. There is a battery inside the indicator that will keep the clock running continuously while there is no power to the indicator.

### Setting Time/Date

1. Press .
2. Use the directional arrows to enter current time and date.
3. Press  to return to setup menu.
4. Press  until  is displayed.
5. Press  to return to main menu.

 **Note** Press  to exit without saving any changes.

## 2.2.5 Entering Letters And Symbols Into The Following Settings

1. Press the Up directional arrow to enter the alphabetical display. There will be a cursor highlighting a symbol.
2. Using directional arrows move the cursor to select letters and symbols. Press  to place letter/symbol into header line.

 **Note** Numbers can be added at the same time using the numerical keypad. Pressing  will clear the letter/number before the cursor, to move the cursor use left/right directional arrows.

3. When header line is complete, arrow down until cursor is in header line and press  to save information.

Letters/Symbols

|                                                                                     |   |   |    |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |  |  |  |  |  |
|-------------------------------------------------------------------------------------|---|---|----|---|---|---|-------------------------------------------------------------------------------------|---|---|---|---|---|---|-------------------------------------------------------------------------------------|---|---|---|---|---|---|-------------------------------------------------------------------------------------|---|---|---|---|---|---|-------------------------------------------------------------------------------------|---|--|--|--|--|--|
| A                                                                                   | B | C | D  | E | F | G | H                                                                                   | I | J | K | L | M | N | O                                                                                   | P | Q | R | S | T | U | V                                                                                   | W | X | Y | Z |   |   |                                                                                     |   |  |  |  |  |  |
| a                                                                                   | b | c | d  | e | f | g | h                                                                                   | i | j | k | l | m | n | o                                                                                   | p | q | r | s | t | u | v                                                                                   | w | x | y | z |   |   |                                                                                     |   |  |  |  |  |  |
| Sp                                                                                  | ! | # | \$ | & | ? | @ | (                                                                                   | ) | < | > | + | - | * | %                                                                                   | = | / | " | . | : | ; | '                                                                                   | ^ | _ | ' | ~ | [ | ] | {                                                                                   | } |  |  |  |  |  |
| =>_ Header Line                                                                     |   |   |    |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |   |   |   |   |   |                                                                                     |   |  |  |  |  |  |
| Home                                                                                |   |   |    |   |   |   |                                                                                     |   |   |   |   |   |   | Cancel                                                                              |   |   |   |   |   |   |                                                                                     |   |   |   |   |   |   | End                                                                                 |   |  |  |  |  |  |
|  |   |   |    |   |   |   |  |   |   |   |   |   |   |  |   |   |   |   |   |   |  |   |   |   |   |   |   |  |   |  |  |  |  |  |

Figure 2-7 Enter Header Information



**Note**

Pressing  will place cursor at the beginning of the header line.

Pressing  will place cursor at the end of the header line.

Pressing  will exit to previous menu without saving.

## 2.2.6 Setup Headers

Up-to 4 headers can be added to your printed ticket. Headers typically are used for customer name, address, city/state & zip code and phone number

1. Press . Display will show     .
2. Press desired header softkey and enter information (see Section 2.2.5).
3. Repeat for each header line that requires information.
4. When all rows are done, press  to return to setup menu.

## 2.2.7 Ticket ID

When printing ticket, a sequential ticket ID number can be assigned.

1. Press . Display will show     .
  - To turn Ticket ID On/Off, press .
  - To enter a Ticket ID, press  and enter information (see Section 2.2.5).
2. Press  to return to setup menu.

## 2.2.8 Truck ID

A truck ID number can be assigned and printed on each ticket.

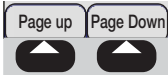
1. Press . Display will show     .
  - To turn Ticket ID On/Off, press .
  - To setup a Ticket ID, press  and enter information (see Section 2.2.5).
2. Press  to return to setup menu.



## 2.2.9 Customer Setup

With the customer database turned on, the 920i will allow you to select a customer name or number, up-to 25 alpha numeric characters, during a weighing transaction. You can store up to 50 customers in the standard 920i Onboard weight center.

1. Press . Display will show .
- To turn Customer On/Off, press .
  - To enter a Customer, press  and enter information (see Section 2.2.5).
  - To delete a Customer, press . A list of current customers will display, using the up/down directional arrows select customer to be deleted and press . Press  to return to previous menu.

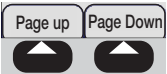
 **Note** Use  to display other pages if required.

2. Press  to return to setup menu.

## 2.2.10 Product Setup

With the product id database turned on, the 920i will allow you to select a product name or number, up to 25 alpha numeric characters, during a weighing transaction. You can store up-to 50 products in the standard 920i Onboard weight center.

1. Press . Display will show .
- To turn Product On/Off, press .
  - To enter a Product, press  and enter information (see Section 2.2.5).
  - To delete a Product press . A list of current customers will display, using the up/down directional arrows select customer to be deleted and press . Press  to return to previous menu.

 **Note** Use  to display other pages if required.

2. Press  to return to setup menu.

## 2.2.11 Operator Setup

With the Operator database turned on, the 920i will allow you to select a operator name or number, up-to 25 alpha numeric characters, during a weighing transaction. You can store up-to 50 operators in the standard 920i Onboard weight center.

1. Press . Display will show .
  - To turn Operator On/Off, press .
  - To enter a Operator , press  and enter information (see Section 2.2.5).
  - To delete a Operator press . A list of current operators will display, using the up/down directional arrows select operator to be deleted and press . Press  to return to previous menu.

 **Note** Use   to display other pages if required.

2. Press  to return to setup menu.

## 2.2.12 Container Setup

With the Container database turned on and used in the Pick-up Tare Mode, the 920i will allow you to select a container name or number with an associated tare weight value, up-to 25 alpha numeric characters, during a weighing transaction. You can store up-to 50 containers in the standard 920i Onboard weight center.

 **Note** Only valid in Pick Tare Mode.

1. Press . Display will show .
  - To turn Containers On/Off, press .
  - To enter a Container, press  and enter container information (see Section 2.2.5). After you press enter to accept, display will ask for a container weight. Using the numerical keypad, enter the weight and press .
  - To delete a Container press . A list of current containers will display, using the up/down directional arrows select container to be deleted and press . Press  to return to previous menu.



**Note**

Use



to display other pages if required.

2. Press  to return to setup menu.

## 2.2.13 Select Mode

The 920i Onboard System provides 4 programs to choose from as the selected mode.

- **Single** - Standard Weighing, pick-up or deliver a single product and print weight ticket
- **Batch** - Multi-Product Weighing, pick-up or delivery multiple products and print weight ticket.
- **Pick-up Tare** - Container Pick-up, using keyboard or stored tare weights to pick-up “skip” type containers and print weight ticket of container contents.
- **Target Option** - Single Set-Point Weighing, identify single target weight for delivery of product, the relay sends a signal to turn off the pump when the target weight has been achieved.

1. Press . Display will show .



**Note** *Target Option is only available in Single Mode.*

2. Press softkey for desired mode. Display will show:

**Run Mode: Mode Selected**

3. Press  to return to setup menu.

## 2.2.14 Password Setup

The password setup allow you to create a unique password to enter into the setup menu.

1. Press .
  - To enter a Password, enter information (see Section 2.2.5).

# 3.0 Operation

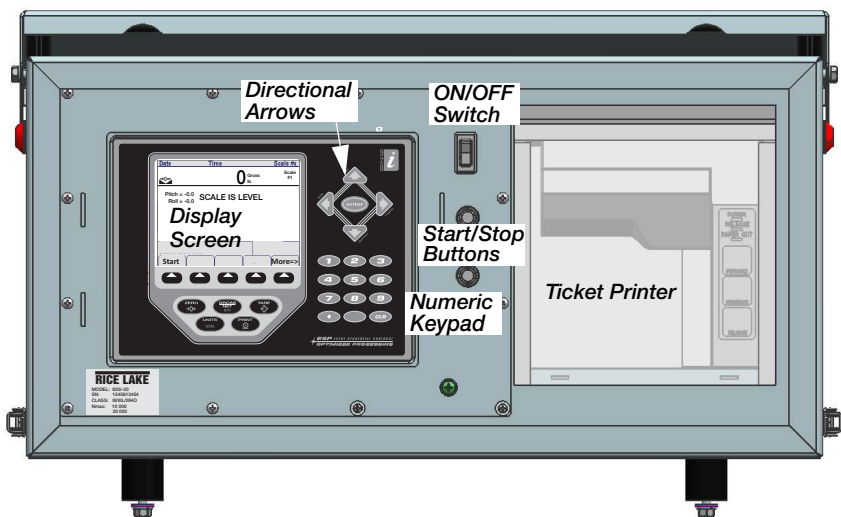


Figure 3-1 Control Box



**Note** The control box should be given at least 15 minutes to warm up in cold weather before using.



**Note** When the truck is going to be shutdown, power down the control box prior to turning off the truck.



**Important** Raise the platform prior to turning system on. The indicator may reset itself if turned on prior to raising the platform and using hydraulics.

Turn off system prior to lowering the platform, the indicator may reset itself.

| Date         | Time           | Scale #x |
|--------------|----------------|----------|
| →0←          | 0 Gross lb     | Scale #1 |
| Pitch = -0.0 | SCALE IS LEVEL |          |
| Roll = -0.0  |                |          |

Figure 3-2 Pitch and Roll, Max 5.9°

1. Park truck on a level surface.
2. Raise scale platform into weighing position. LED's on each side of control box should flash when in weighing position.
3. Turn Control Box on by pressing power switch up (see Figure 3-1). See following sections for weighing modes.

# 3.1 Single Weigh Mode

Standard Weighing, pick-up or deliver a single product and print weight ticket.

- 1. Select single weigh mode, see Section 2.2.13.
- 2. Enter product ID and customer ID if being used.



**Note** *Operator can be changed at any time, see Section 2.2.11.*

- 3. Insert ticket into the ticket printer.

- 4. Press . The 920i will print

|                                                                                                |                            |
|------------------------------------------------------------------------------------------------|----------------------------|
| Rice Lake Weighing Systems<br>230 W Coleman St<br>Rice Lake, WI 54822<br>715- 234-9171         |                            |
| Truck Id: 1234567890<br>Operator Id: ABC123DEF123<br>Ticket Id: 0000001<br>05/14/2012 04:12 PM |                            |
| Product ID: 1234567890<br>Customer ID:1234567890                                               |                            |
| Start at                                                                                       | 11802 lb GROSS<br>0 lb NET |

Figure 3-3 Initial Ticket Printout

- 5. The 920i will go into net mode automatically when the start button is pressed. The 920i display will show “0” weight with the NET mode illuminated.
- 6. Unload or load the amount as desired.



**Note** *The delivery hoses, chutes, conveyors, etc. should be in the storage position before pushing the end button.*

- 7. When the displayed weight has stabilized, press . The printer will print out the amount unloaded or loaded.

|                                                                                                |                            |
|------------------------------------------------------------------------------------------------|----------------------------|
| Rice Lake Weighing Systems<br>230 W Coleman St<br>Rice Lake, WI 54822<br>715- 234-9171         |                            |
| Truck Id: 1234567890<br>Operator Id: ABC123DEF123<br>Ticket Id: 0000001<br>05/14/2012 04:12 PM |                            |
| Product ID: 1234567890<br>Customer ID:1234567890                                               |                            |
| Start at                                                                                       | 11802 lb GROSS<br>0 lb NET |
| Amount Unloaded                                                                                |                            |
| 5670 lb                                                                                        |                            |

|                                                                                                |                            |
|------------------------------------------------------------------------------------------------|----------------------------|
| Rice Lake Weighing Systems<br>230 W Coleman St<br>Rice Lake, WI 54822<br>715- 234-9171         |                            |
| Truck Id: 1234567890<br>Operator Id: ABC123DEF123<br>Ticket Id: 0000001<br>05/14/2012 04:12 PM |                            |
| Product ID: 1234567890<br>Customer ID:1234567890                                               |                            |
| Start at                                                                                       | 11802 lb GROSS<br>0 lb NET |
| Amount loaded                                                                                  |                            |
| 5670 lb                                                                                        |                            |

Figure 3-4 Unloaded and Loaded Ticket Printout

8. Lower the platform to disengage the scale, visually check to see that the scale is down completely. The Cab alarms light will turn off, when the scale is in transport mode.

### 3.1.1 Target Option

Single Set-Point Weighing, identify single target weight for delivery of product, the relay sends a signal to turn off the pump when the target weight has been achieved.



**Note** *Only available in the single weigh mode.*

When selected a target amount can be set to be loaded/unloaded.

1. Select single weigh mode, see Section 2.2.13.
2. Enter product ID and customer ID if being used.
3. Insert ticket into the ticket printer.
4. When  is pressed indicator will prompt for a target amount to be entered.
5. Using the numerical keypad, enter required weight and press  to return weigh screen.
6. Unload or load the target amount.
7. Display will prompt "Press [End] Softkey. Press  to complete ticket.

## 3.2 Batch Weighing Mode

Multi-Product Weighing, pick-up or delivery multiple products and print weight ticket.



**Note** Requires Product ID's for product being loaded or unloaded.

1. Select Product ID and Customer ID, if being used.
2. Insert ticket into the ticket printer.
3. Press . If no product ID has been selected the 920i will prompt, "Enter Product ID to continue".
4. The 920i will then go into net weighing mode showing "0" weight.
5. Connect the delivery hoses. Unload or load the amount as desired. Then disconnect the hoses and place into storage.



**Note** The delivery hoses, chutes, conveyors, etc. should be in the storage position before pushing the end button.

6. Stop loading or unloading and return the delivery system to the storage position and wait for the weight to stabilize.
7. Press . Indicator will ask "Do You Want To Do Another Product".
8. Press  to enter a new product. The product ID field is cleared, if customer ID is selected it will remain stored.
9. Press  and select the product to load.
10. To continue weighing, press .
11. Repeat steps 5-10 to load all required product.
12. When last product has been loaded/unloaded, press .
13. When indicator prompts "Do You Want To Do Another Product". Press .

14. The 920i will print the following and return to normal weigh mode, removing product id and customer id from memory.

|                            |          |
|----------------------------|----------|
| Rice Lake Weighing Systems |          |
| 230 W Coleman St           |          |
| Rice Lake, WI 54822        |          |
| 715- 234-9171              |          |
|                            |          |
| Truck Id: 1234567890       |          |
| Operator Id: ABC123DEF123  |          |
| Ticket Id: 0000001         |          |
|                            |          |
| 05/14/2012                 | 04:12 PM |
| Customer ID:1234567890     |          |
|                            |          |
| Product ID: XXXXXX         | 10000 LB |
| Product ID: YYYYYY         | 12000 LB |
| Product ID: ZZZZZZ         | 15000 LB |
|                            |          |
| Total Product:             | 37000 LB |

*Figure 3-5 Batch Ticket Printed*



**Important** *Steps must be followed exactly as shown in this manual.*



### 3.3 Pickup/Tare Mode

Container Pick-up, using keyboard or stored tare weights to pick-up “skip” type containers and print weight ticket of container contents.



**Note** *If using a stored tare the container function must be turned on prior to weighing product. See Section 2.2.12.*

1. Select Product ID and Customer ID, if being used.
2. Insert ticket into the ticket printer.
3. Once the scale is level, enter a tare with one of the following methods:
  - Keyboard tare - manually enter the tare value via numeric keypad, then press . Display will show a minus net weight.
  - Stored tare - press , and using the directional arrows choose a stored tare value from the database. Press  to return weigh screen. Display will show Container and a minus net weight.  
Gross weight will display.
4. Load the container.
5. Press  or the start button.
6. The amount loaded will print out as NET weight.

|                            |          |       |
|----------------------------|----------|-------|
| Rice Lake Weighing Systems |          |       |
| 230 W Coleman St           |          |       |
| Rice Lake, WI 54822        |          |       |
| 715- 234-9171              |          |       |
|                            |          |       |
| Truck Id: 1234567890       |          |       |
| Operator Id: ABC123DEF123  |          |       |
| Ticket Id: 0000001         |          |       |
| 05/14/2012                 | 04:12 PM |       |
|                            |          |       |
| Product ID: 1234567890     |          |       |
| Customer ID:1234567890     |          |       |
| Tare: Keyboard or "Id #"   |          |       |
|                            |          |       |
| Start at                   | 11802 lb | GROSS |
|                            | 5000 lb  | TARE  |
|                            |          |       |
| Amount loaded              |          |       |
|                            |          |       |
| 6802 lb                    |          |       |

Figure 3-6 Ticket Printout with Tare - End

## 4.0 Maintenance

### 4.1 Weekly

- Check entire scale for build up of debris. If any debris is found under the scale frame or around the Load Cells remove it immediately.
- Visually check all external cables and conduit for damage. Check and ensure the load cell cables are free to move with the load cell.
- Check hydraulic cylinders and lines for leakage and ensure they will not prevent the scale from moving freely. If a cylinder or hose is leaking replace it as soon as possible. A leaking cylinder may cause the scale to settle and give inaccurate readings during a transaction.
- Raise and lower the scale to ensure the up/down alarm is working properly.
- Check the lock down bolt adjustment.
- The lockdown bolts should be adjusted so that the hydraulic cylinders are extended minimum 1/8" to maximum 1/4" when the system is locked down. As well, the load cells should be loose in the lock down position.
- To adjust the lock downs, loosen the jam nut on the lock down bolt. With the jam nut loose adjust the lock down bolts so that the cylinders are extended between 1/8" and 1/4". Check the load cell and ensure it is loose. If you are unable to achieve an adjustment where the cylinder is slightly extended and the load cell is loose contact your scale dealer.

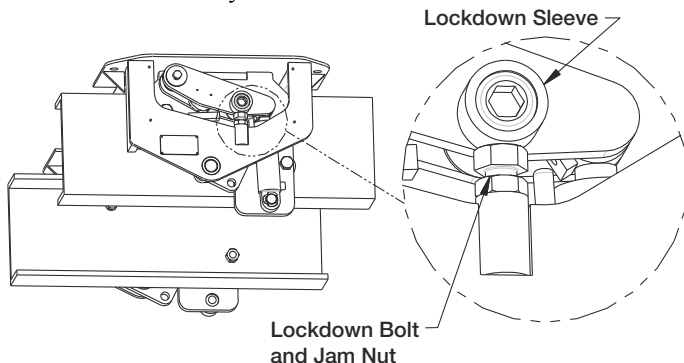


Figure 4-1 Adjust Lockdowns

### 4.2 Yearly

- Do all required weekly services checking all components of the system.
- Park system on a slope greater than seven degrees and raise the scale. (For example a steep approach.) Turn on the indicator and check to see if it shuts off in 10 seconds. If the indicator does not shut off you may have a faulty tilt sensor, consult your local scale dealer. You must do this test in all four directions, front low, rear low, right side low and left side low.
- Disassemble each load cell location. Check all bushings for excessive wear and replace if necessary. Grease the ends of the upper load cell pin and lower eyebolt when reassembling.



**Note**

*Use quality high-pressure grease.*

*Avoid bending or twisting the load cell wires.*

## 4.3 Linkage Assembly/Disassembly

To perform service on any of the scale parts (i.e. load cell, bushings), the linkage assembly must be disassembled. The following procedure must be followed when disassembling any linkage.

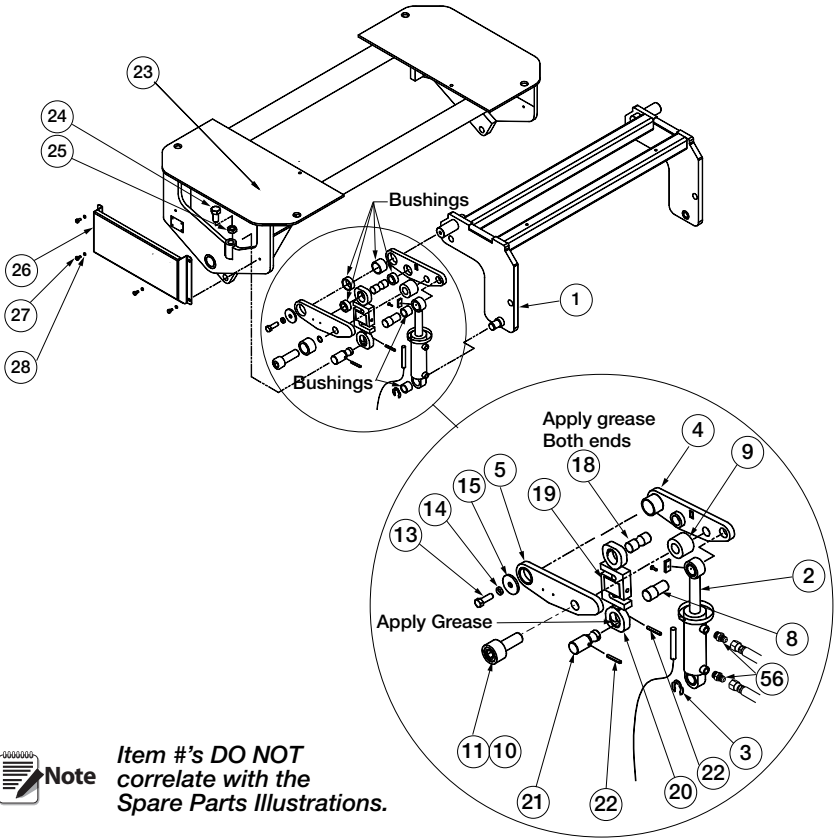


Figure 4-2 Linkage Assembly/Disassembly

Tools required:

- 7/16" wrench or socket
- 3/4" wrench or socket
- 3/4" hex Allen key (ratchet preferred)
- 1/4" roll pin punch
- Hammer
- Large flat head screwdriver
- 11/16" wrench (required for hydraulics only)
- 5/8" wrench (required for hydraulics only)

### 4.3.1 Disassembly Procedure

1. Remove load cell cover bolts (27) and lock washers (28) with 7/16" wrench and remove load cell cover (26). (Double Assembly shown)
2. Remove retaining ring (3) from lower cylinder pin with flat head screwdriver.
3. There are two roll pins (22) inserted through the lower load cell pin (21). Remove the roll pin at the end of the lower load cell pin that prevents the load cell assembly from jumping off the pin.
4. Loosen jam nut (25) on lockdown bolt (24) and turn lockdown bolt in with 3/4" wrench.
5. Loosen socket head cap screw (10 and 11) with 3/4" Allen key.



**Note** *The cap screw and sleeve are pressed together and should not be separated. Sleeve will come out with cap screw.*

6. Remove pivot pin bolt (13), washer (15), and lock washer (14) with 3/4" wrench.
7. Remove socket head cap screw (10 and 11) and lift arm spacer (9).
8. Remove outer lift arm (5).
9. Remove upper load cell pin (18) and load cell assembly (19 and 20).
10. Remove upper cylinder pin (8) and hydraulic cylinder (2).
11. Remove inner lift arm (4).
12. Remove lower load cell pin (21) only if required by removing the second roll pin (22) with roll pin punch and hammer.



**Note** *Do not remove any hydraulic hoses unless you have a qualified person to remove air from the system. The hydraulic lines do not need to be removed to disassemble the system.*

13. Remove hydraulic fittings (56 and 57) only if required with 11/16" and 5/8" wrenches.
14. Check all bushings for excess wear. Replace the bushings if necessary.
15. Bushings in the lift arms have been installed with Loctite. You may need to heat the bushing only, to remove them.
16. Clean any Loctite that remains in the bushing locations.

### 4.3.2 Assembly Procedure

1. Install the new bushings into the lift arms using Loctite 603 only. Any other products used to retain the bushings must resist mild oil contamination.
2. Insert lower load cell pin (21) into lift plate (23) insert roll pin (22) to hold the pin in place with roll pin punch and hammer.
3. Assemble inner lift arm (4 ) onto pivot pin on base (1).
4. Assemble hydraulic cylinder onto lower cylinder pin on base (1).
5. Insert upper cylinder pin (8) through cylinder (2) into the inner lift arm (4).
6. Assemble load cell assembly (19 and 20) onto lower load cell pin (21).
7. Apply a thin film of grease onto ends of upper load cell pin (18).
8. Insert upper load cell pin (18) through upper eyebolt (20) into inner lift arm (4).
9. Assemble outer lift arm (5) loosely onto the three pins (pivot, upper load cell, and upper cylinder).
10. Place lift arm spacer (9) between two lift arm plates and press outer lift arm fully onto the pins.
11. Insert cap screw (10,11) and start threads, *do not tighten*, with 3/4" Allen key.
12. Insert pivot bolt (13), washer (15) and lock washer (14) into pivot pin and tighten with 3/4" wrench.
13. Tighten cap screw (10,11) with 3/4" Allen key.
14. Turn out the lock down bolt (24) until cylinder is extended between 1/8" and 1/4" with 3/4" wrench. Tighten the jam nut (25).
15. Insert roll pin (22) through the lower load cell pin (21) to prevent the load cell assembly from jumping off the pin with roll pin punch and hammer.
16. Insert retaining ring (3) on lower cylinder pin.
17. Assemble hydraulic fittings (56,57) if required with 11/16" and 5/8" wrenches.
18. Attach load cell cover (26) with load cell cover bolts (28) and lock washers (28) with 7/16" wrench.

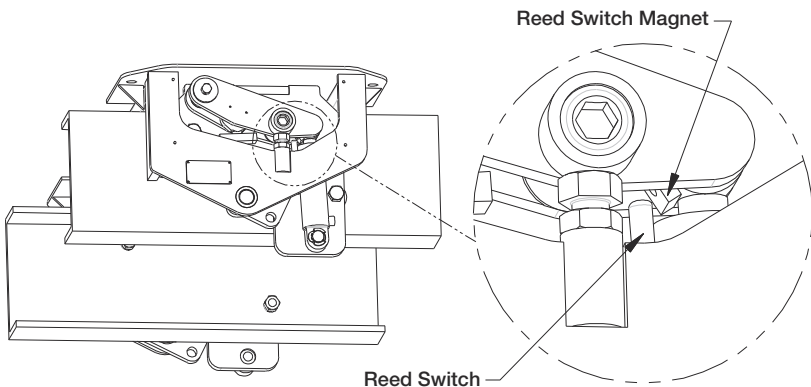


Figure 4-3 Reed Switch Location

## 5.0 Troubleshooting

| Symptom                                                                                                                          | Probable Cause                                                                                                                                     | Action                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The scale indicator will not power up.                                                                                           | Blown in-line fuse                                                                                                                                 | Replace in-line fuse, PN 126876, the fuse holder should be located near the battery or inside the cab.                                                                                                        |
|                                                                                                                                  | Truck voltage is less than 11 volts.                                                                                                               | Repair faulty electrical system on truck. The panel requires at least 11 volts to operate properly.                                                                                                           |
| Indicator turns off or resets in the middle of a transaction –OR– End button will not function but start seems to work properly. | Low voltage to control panel.<br>Indicator on, hydraulics in use to raise body.                                                                    | Check other electrical equipment that may be operating (I.E. Air conditioning). The charging system on the vehicle may not be maintaining at least 11 volts.                                                  |
| The alarm light stays on all the time.                                                                                           | The scale up/down sensor may be damage or not working.                                                                                             | Check that reed switch is oriented properly and not broken. (See Figure 4-3)<br>– OR –<br>make sure the magnet has not fallen off or been moved out of position. Scale up/down sensor PN127638                |
| The system will not START, END or both                                                                                           | Weight reading is not stable enough                                                                                                                | It may be too windy to get a stable weight, check the motion light on the indicator. The system can only start and end when the light is out.                                                                 |
| The weight reading on the indicator is unstable.                                                                                 | The circuit board in the control panel may be wet. If there is a junction box for the load cells on your system, check there for moisture as well. | Dry any areas that are contaminated with moisture. Check for leaks and reseal.                                                                                                                                |
|                                                                                                                                  | A load cell cable may be pinched or damaged.                                                                                                       | Contact RLWS or a qualified dealer for support. Cutting the load cell cable will void the warranty. Special repair techniques are required.                                                                   |
| The scale has a positive error when loading or a negative error when unloading                                                   | Mechanical binding problem on scale                                                                                                                | Check all hydraulic hoses and conduit, they must be long and loose enough not to exert a force on the scale. Check all load cell covers to see that they are not bent or contacting the lift arm or cylinder. |
| The scale has a negative error when loading or a positive error when unloading.                                                  | Moisture is present somewhere in the electrical system.                                                                                            | Dry any areas that are contaminated with moisture. Check for leaks and reseal.                                                                                                                                |

| Symptom                                                      | Probable Cause                                                                                                       | Action                                                                                                                                                                                          |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Printer is not functioning – nothing is being printed at all | Is the release light on the printer flashing? This could indicate a low voltage to the printer                       | The system requires at least 11 volts to operate properly. Is the truck running? Your truck may need to be running to supply enough power – OR – the truck may have a faulty electrical system. |
|                                                              | The system may have lost communication with the printer                                                              | Check the DIP switch settings are set properly; see next section for settings. Power down and power up the system and try again.                                                                |
|                                                              | The print head may be jammed with paper                                                                              | Remove the print head cover and ribbon. Check for bits of paper stuck in the paper feed mechanism.                                                                                              |
|                                                              | The print head may be jammed with paper<br>The print head may be packed with dirt from operating in dusty conditions | Remove the print head cover and ribbon. Blow out with air. If the printer is very dirty it may require service by a qualified technician.                                                       |
| The printer is printing unrecognizable characters            | The printer DIP switch setting are incorrect                                                                         | Turn the printer over and check that the small switches are set as follows: 1 on, 2 off, 3 off, 4 off, 5 off, 6 off, 7 on, 8 on, 9 off, 10 off                                                  |
|                                                              | The power supply on the truck is excessively noisy.                                                                  | Contact RLWS, an in-line power filter may be necessary.                                                                                                                                         |
| The printing on the ticket is faint or hard to read.         | The printer's ink ribbon may need to be replaced.                                                                    | Replace ribbon, PN 29583                                                                                                                                                                        |
|                                                              | The printer head may be damaged.                                                                                     | Requires service by a qualified technician.                                                                                                                                                     |

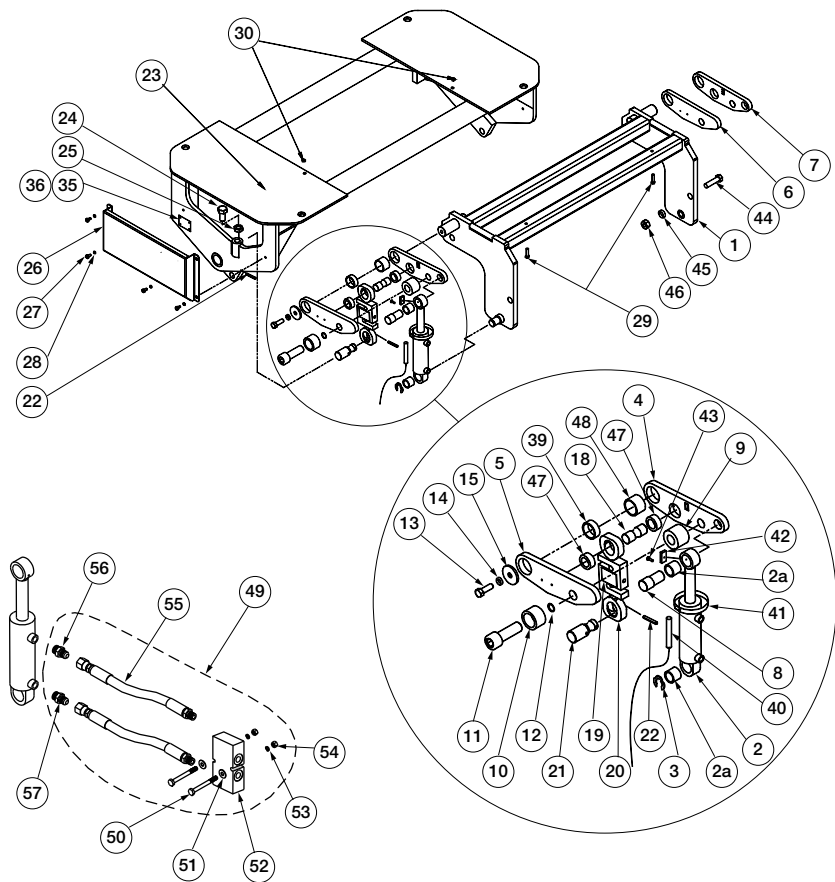


### Important

***If you suspect there is a problem inside the 920i weigh center that requires the weights and measures seal to be broken you must contact rice lake weighing systems prior to breaking the seal, or have a qualified scale dealer break the seal.***

***Breaking the seal may violate the weights and measures approval of the scale.***

# 5.1 Double Assembly Repair Parts

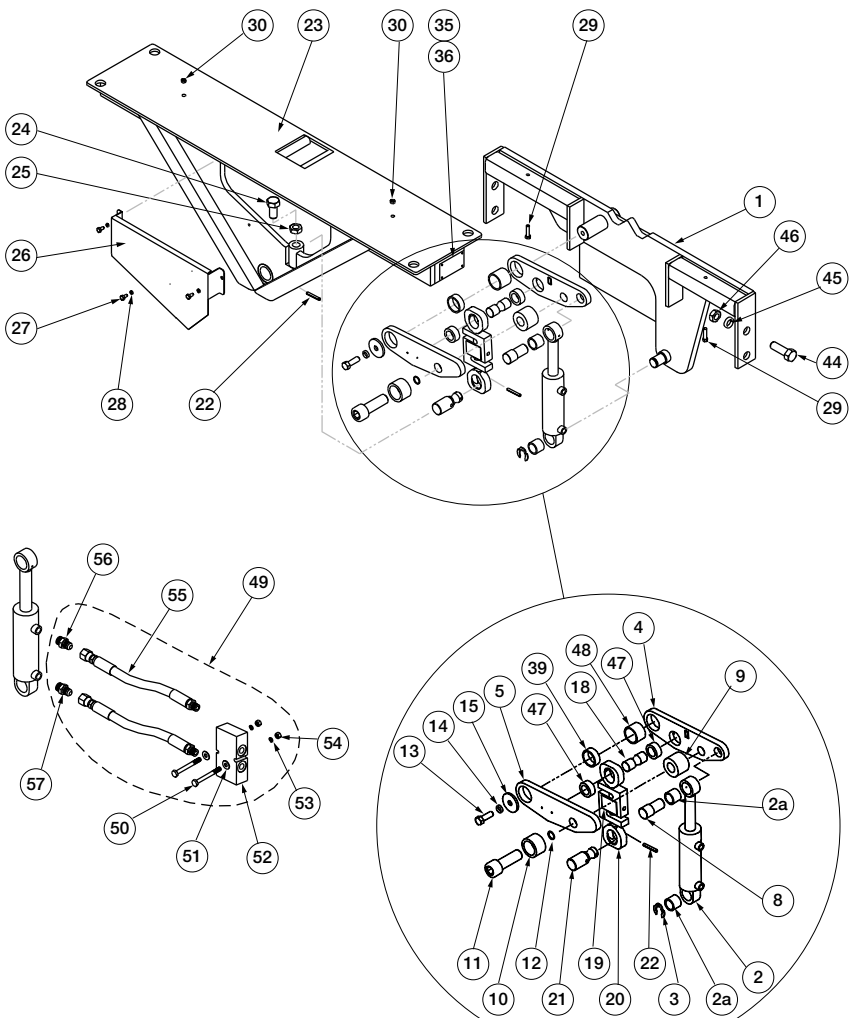


| Item | Part No. | Description                | Qty |
|------|----------|----------------------------|-----|
| 1    | 128592   | Base Assy, Double Low      | 1   |
| 2    | 127183   | Cylinder, Hydraulic 1.75 x | 2   |
| 2a   | 126801   | Bushing, Oil Lite 1-1/4 x  | 4   |
| 3    | 126942   | Ring, Retaining External   | 2   |
| 4    | 127648   | Lift Arm Assy, Low Profile | 1   |
| 5    | 127649   | Lift Arm Assy, Low Profile | 1   |
| 6    | 127650   | Lift Arm Assy, Low Profile | 1   |
| 7    | 127651   | Lift Arm Assy, Low Profile | 1   |
| 8    | 127653   | Pin, Upper Cylinder Low    | 2   |
| 9    | 127652   | Spacer, Lift Arm Low       | 2   |
| 10   | 127662   | Sleeve, Lift Arm Lockdown  | 2   |
| 11   | 127667   | Screw Cap, 1-14UNSx3 Hex   | 2   |
| 12   | 126800   | O-Ring, 1 IN ID X 1-1/8 IN | 2   |
| 13   | 14751    | Bolt, 1/2-13NCx1 Hex Head  | 2   |
| 14   | 15167    | Washer, Lock 1/2 Regular   | 2   |
| 15   | 127663   | Washer, Pivot Pin Low      | 2   |



| Item | Part No. | Description                             | Qty |
|------|----------|-----------------------------------------|-----|
| 18   | 127655   | Pin,Upper Load Cell 15K                 | 2   |
|      | 127654   | Pin,Upper Load Cell 10K                 | 2   |
|      | 128641   | LC with eye bolts 15K 14                | 4   |
| 19   | 21412    | Load Cell,SBM RL20001-T10               | 2   |
| 20   | 127643   | Eyebolt,Machined 15K 14                 | 4   |
|      | 127673   | LC with eye bolts 10K MAS               | 4   |
| 19   | 21444    | Load Cell,SBM RL20000B-                 | 2   |
| 20   | 127163   | Eyebolt,Machine 10K MAS                 | 4   |
|      | 128674   | LC with eye bolts                       | 4   |
| 19   | 21443    | Load Cell,SBM RL20000B-5K               | 2   |
| 20   | 127163   | Eyebolt,Machine 10K MAS                 | 4   |
| 21   | 127657   | Pin,Lower Load Cell 15K                 | 2   |
|      | 127656   | Pin,Lower Load Cell 10K                 | 2   |
| 22   | 126926   | Pin,1/4 x 2-1/4 Slotted 15K 14          | 4   |
|      | 126965   | Pin,1/4 x 1-3/4 Slotted 10K MAS         | 4   |
| 23   | 128609   | Lift Plate,Double 15K                   | 1   |
|      | 128603   | Lift Plate, Double 10K Low              | 1   |
| 24   | 126999   | Screw,Cap 3/4-10 x 2 Hex                | 2   |
| 25   | 14686    | Nut,Jam 3/4-10NC HEX                    | 2   |
| 26   | 127664   | Cell Cover ASSY,Double                  | 2   |
| 27   | 127007   | Screw,Cap 1/4-20 x 1/2                  | 8   |
| 28   | 15147    | Washer,Lock 1/4 Regular                 | 8   |
| 29   | 126925   | Screw,Cap 1/4-20 x 2-3/4                | 2   |
| 30   | 14641    | Nut,1/4-20NC HEX Steel                  | 2   |
| 35   | 16863    | Label,Scale/Base                        | 1   |
| 36   | 14905    | Screw,Drive NO 4x3/8                    | 2   |
| 39   | 126799   | Bushing , Oil Lite 1.75" x 1.5" x 0.75" | 1   |
| 40   | 127638   | Sensor Assy, OBS Alarm                  | 1   |
| 41   | 126840   | Hose Clamp, No. 36 Band                 | 1   |
| 42   | 127637   | Kit,OBW Reed Switch with                | 1   |
| 43   | 126980   | Screw, Machine 10-32 x 1/2              | 1   |
| 44   | 126998   | Screw, Cap 3/4-10 x 2-1/2               | 4   |
| 45   | 15181    | Washer, Lock 3/4 Regular                | 4   |
| 46   | 126994   | Nut, Hex 3/4-10 Grade 8                 | 4   |
| 47   | 126804   | Bushing , Oil Lite 1.5" x 1.25" x 0.5"  | 4   |
| 48   | 126802   | Bushing , Oil Lite 1.75" x 1.5" x 2"    | 1   |
| 49   | 127603   | Hardware Kit, Hydraulic                 | 2   |
| 50   | 127031   | Screw, Cap 1/4-20 x 2-1/4               | 2   |
| 51   | 81427    | Washer,Flat 1/4 Steel                   | 2   |
| 52   | 127083   | Valve,Hydraulic Line Lock               | 1   |
| 53   | 15147    | Washer,Lock 1/4 Regular                 | 2   |
| 54   | 14641    | Nut,1/4-20NC HEX Steel                  | 2   |
| 55   | 127607   | Hose Assy,Hydraulic Line                | 2   |
| 56   | 128242   | Coupling,Hydraulic 6MB                  | 1   |
| 57   | 128286   | Coupling,Hydraulic 1/32                 | 1   |
|      | 127638   | Sensor Assy, OBS Magnetic Alarm         |     |
|      | 127015   | Cable Tie,7.5 inch Black                | 4   |

# Single Assembly Repair Parts



| Item | Part No. | Description                | Qty |
|------|----------|----------------------------|-----|
| 1    | 128659   | Base Single Low Profile    | 1   |
| 2    | 127183   | Cylinder, Hydraulic 1.75 x | 2   |
| 2a   | 126801   | Bushing, Oil Lite 1-1/4 x  | 4   |
| 3    | 126942   | Ring, Retaining External   | 2   |
| 4    | 127648   | Lift Arm Assy, Low Profile | 1   |
| 5    | 127649   | Lift Arm Assy, Low Profile | 1   |
| 8    | 127653   | Pin, Upper Cylinder Low    | 2   |
| 9    | 127652   | Spacer, Lift Arm Low       | 2   |
| 10   | 127662   | Sleeve, Lift Arm Lockdown  | 2   |
| 11   | 127667   | Screw Cap, 1-14UNSx3 Hex   | 2   |
| 12   | 126800   | O-Ring, 1 IN ID X 1-1/8 IN | 2   |
| 13   | 14751    | Bolt, 1/2-13NCx1 HEX Head  | 2   |
| 14   | 15167    | Washer, Lock 1/2 Regular   | 2   |

| Item | Part No. | Description                             | Qty |
|------|----------|-----------------------------------------|-----|
| 15   | 127663   | Washer, Pivot Pin Low                   | 2   |
| 18   | 127655   | Pin, Upper Load Cell 15K                | 2   |
|      | 127654   | Pin, Upper Load Cell 10K                | 2   |
|      |          | LC with eye bolts 15K 14                | 2   |
| 19   | 128969   | Load Cell, S-Type 15K OIML              | 1   |
| 20   | 127643   | Eyebolt, Machined 15K 14                | 2   |
|      |          | LC with eye bolts 10K MAS               | 2   |
| 19   | 21444    | Load Cell, SBM RL20000B-                | 1   |
| 20   | 127163   | Eyebolt, Machine 10K MAS                | 2   |
|      |          | LC with eye bolts                       | 2   |
| 19   | 21443    | Load Cell, SBM RL20000B-5K              | 1   |
| 20   | 127163   | Eyebolt, Machine 10K MAS                | 2   |
| 21   | 127657   | Pin, Lower Load Cell 15K                | 1   |
|      | 127656   | Pin, Lower Load Cell 10K                | 1   |
| 22   | 126926   | Pin, 1/4 x 2-1/4 Slotted 15K 14         | 2   |
|      | 126965   | Pin, 1/4 x 1-3/4 Slotted 10K MAS        | 2   |
| 23   | 128858   | Lift Plate, Single 15K Low              | 1   |
|      | 128660   | Lift Plate Single 10K Low               | 1   |
| 24   | 126999   | Screw, Cap 3/4-10 x 2 Hex               | 1   |
| 25   | 14686    | Nut, Jam 3/4-10NC HEX                   | 1   |
| 26   | 128661   | Cell Cover, Single                      | 1   |
| 27   | 127007   | Screw, Cap 1/4-20 x 1/2                 | 3   |
| 28   | 15147    | Washer, Lock 1/4 Regular                | 3   |
| 29   | 126925   | Screw, Cap 1/4-20 x 2-3/4               | 2   |
| 30   | 126993   | Nut, 5/16-18NC HEX Steel                | 2   |
| 35   | 127066   | Label, Scale/Base (OB10 & OB15)         | 1   |
|      | 127067   | Label, Serial Plate (OB5)               | 1   |
| 36   | 128136   | Rivet, Blind Pop 1/8Ø                   | 4   |
| 39   | 126799   | Bushing , Oil Lite 1.75" x 1.5" x 0.75" | 1   |
| 40   | 127638   | Sensor Assy, OBS Alarm                  | 1   |
| 41   | 126840   | Hose Clamp, No. 36 Band                 | 1   |
| 42   | 127637   | Kit, OBW Reed Switch with               | 1   |
| 43   | 126980   | Screw, Machine 10-32 x 1/2              | 1   |
| 44   | 126998   | Screw, Cap 3/4-10 x 2-1/2               | 4   |
| 45   | 15181    | Washer, Lock 3/4 Regular                | 4   |
| 46   | 126994   | Nut, Hex 3/4-10 Grade 8                 | 4   |
| 47   | 126804   | Bushing , Oil Lite 1.5" x 1.25" x 0.5"  | 4   |
| 48   | 126802   | Bushing , Oil Lite 1.75" x 1.5" x 2"    | 1   |
| 49   | 127603   | Hardware Kit, Hydraulic                 | 2   |
| 50   | 127031   | Screw, Cap 1/4-20 x 2-1/4               | 2   |
| 51   | 81427    | Washer, Flat 1/4 Steel                  | 2   |
| 52   | 127083   | Valve, Hydraulic Line Lock              | 1   |
| 53   | 15147    | Washer, Lock 1/4 Regular                | 2   |
| 54   | 14641    | Nut, 1/4-20NC HEX Steel                 | 2   |
| 55   | 127607   | Hose Assy, Hydraulic Line               | 2   |
| 56   | 128242   | Coupling, Hydraulic 6MB                 | 1   |
| 57   | 128286   | Coupling, Hydraulic 1/32                | 1   |
|      | 127638   | Sensor Assy, OBS Magnetic Alarm         |     |
|      | 127015   | Cable Tie, 7.5 inch Black               | 4   |

# On-Board Weighing System Limited Warranty

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Rice Lake Weighing Systems (RLWS) warrants that all RLWS equipment and systems properly installed by a Distributor or Original Equipment Manufacturer (OEM) will operate per written specifications as confirmed by the Distributor/OEM and accepted by RLWS. All systems and components are warranted against defects in materials and workmanship for one year unless otherwise stated.

RLWS warrants that the equipment sold hereunder will conform to the current written specifications authorized by RLWS. RLWS warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, RLWS will, at its option, repair or replace such goods returned within the warranty period subject to the following conditions:

- Upon discovery by Buyer of such nonconformity, RLWS will be given prompt written notice with a detailed explanation of the alleged deficiencies.
- Individual electronic components returned to RLWS for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment. Packaging requirements are listed in a publication, *Protecting Your Components from Static Damage in Shipment*, available from RLWS Equipment Return Department.
- Examination of such equipment by RLWS confirms that the nonconformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair or improper testing; RLWS shall be the sole judge of all alleged non-conformities.
- Such equipment has not been modified, altered, or changed by any person other than RLWS or its duly authorized repair agents.
- RLWS will have a reasonable time to repair or replace the defective equipment. Buyer is responsible for shipping charges both ways.
- In no event will RLWS be responsible for travel time or on-location repairs, including assembly or disassembly of equipment, nor will RLWS be liable for the cost of any repairs made by others.

THESE WARRANTIES EXCLUDE ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER RLWS NOR DISTRIBUTOR WILL, IN ANY EVENT, BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

RLWS AND BUYER AGREE THAT RLWS' SOLE AND EXCLUSIVE LIABILITY HEREUNDER IS LIMITED TO REPAIR OR REPLACEMENT OF SUCH GOODS. IN ACCEPTING THIS WARRANTY, THE BUYER WAIVES ANY AND ALL OTHER CLAIMS TO WARRANTY.

SHOULD THE SELLER BE OTHER THAN RLWS, THE BUYER AGREES TO LOOK ONLY TO THE SELLER FOR WARRANTY CLAIMS.

NO TERMS, CONDITIONS, UNDERSTANDING, OR AGREEMENTS PURPORTING TO MODIFY THE TERMS OF THIS WARRANTY SHALL HAVE ANY LEGAL EFFECT UNLESS MADE IN WRITING AND SIGNED BY A CORPORATE OFFICER OF RLWS AND THE BUYER.

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RICE LAKE WEIGHING SYSTEMS • 230 WEST COLEMAN STREET  
RICE LAKE, WISCONSIN 54868 • USA

# For More Information

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## Web Site

- Frequently Asked Questions (FAQs) at  
<http://www.ricelake.com/faqs.aspx>

## Contact Information

### Hours of Operation

- Knowledgeable customer service representatives are available 6:30 a.m. - 6:30 p.m. Monday through Friday and 8 a.m. to 12 noon on Saturday. (CST)

### Telephone

- Sales/Technical Support 800-472-6703
- Canadian and Mexican Customers 800-321-6703
- International 715-234-9171

### Immediate/Emergency Service

For immediate assistance call toll-free 1-800-472-6703 (Canadian and Mexican customers please call 1-800-321-6703). If you are calling after standard business hours and have an urgent scale outage or emergency, press 1 to reach on-call personnel.

- Fax Number 715-234-6967
- Fax Number 715-234-9171

### E-mail

- • US sales and product information at  
[prodinfo@ricelake.com](mailto:prodinfo@ricelake.com)
- • International (non-US) sales and product information at  
[intlsales@ricelake.com](mailto:intlsales@ricelake.com)

### Mailing Address

Rice Lake Weighing Systems  
230 West Coleman Street  
Rice Lake, WI 54868 USA

# Notes





230 W. Coleman St. • Rice Lake, WI 54868 • USA  
U.S. 800-472-6703 • Canada/Mexico 800-321-6703  
International 715-234-9171

**[www.ricelake.com](http://www.ricelake.com)**  
**[m.ricelake.com](http://m.ricelake.com)**

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